

Appendix A to Part 92—Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law

Panhandle Ortho & Hand Surgery complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Panhandle Ortho & Hand Surgery does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Panhandle Ortho & Hand Surgery:

Provides free aids and services to people with disabilities to communicate effectively with us,

such as: Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as: Qualified interpreters if notified in advance of appointment.

If you need these services, contact Sharon Munoz

If you believe that Panhandle Ortho & Hand Surgery has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Sasha King
1600 S. Coulter Suite, Building B
Amarillo, Texas 79106
(806)358-0600
(806)358-0601 fax

You can file a grievance in person, by mail or fax. Sharon Munoz is available to help you if you need any assistance. You can also file a civil rights complaint with the US Dept of Health and Human Services Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone

at: US Dept. of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building Washington, DC. 20201. 1-800-368-1019,
1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Appendix B to Part 92—Individuals with Limited English Proficiency of
Language Assistance Services**

ATTENTION: If you need language assistance services, please notify staff immediately. These service will be provided.